



Pitfaranne Guest House
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Pitfaranne Guest House and Ness Apartments COVID19 Policy and risk minimisation

Dear Guest,

Introduction

While we are absolutely focused on your safety while staying at Pitfaranne Guest House, our priority continues to be ensuring that you have a relaxed, memorable and enjoyable stay.

Preventative Measures

There have been very few cases COVID19 reported in our area. Here are some additional steps we are taking to prevent exposure. Our small size also helps to further limit the risk of exposure since there are no crowds.

Breakfasts

- Dining Room – social distancing will apply. To facilitate this there will be times allocated for breakfast to manage the number of guests in the dining room at a specific time

- Breakfast Choice – we have added the option of taking a Pitfaranne Grab Bag rather than coming to the dining room for breakfast.
- Condiments will be sanitized after each breakfast setting
- Our servers will adhere to strict hand washing and sanitizing procedures when serving in the dining room

Bedrooms

- Everyone engaged in the business are required to wash their hands continuously throughout the day.
- The standard of cleaning has always been high and will remain high with all rooms getting a deep clean after guests have left
- To minimize contact of staff with guests and guest's belongings, rooms will not be refreshed daily for multi-night bookings ***unless specifically requested.***
- All surfaces such as door handles, railings, furniture, fixtures, remote controls, light switches and bins are disinfected as part of every cleaning cycle.
- All bedding and towels are washed at 60 degrees centigrade (140F) to eliminate any risk of contamination.
- Towels will not be replaced daily ***unless specifically requested***

Public Areas

- Shared surfaces such as door handles, railings, furniture, fixtures and light switches are disinfected during every cleaning cycle
- Hand sanitizer will be available at the entrance to all common areas
- We ask all our guests to respect 1 metre distancing with other guests in the public hall areas outside the rooms.
- We have put table and chairs in the court yard to allow our guests to enjoy some outdoor seating if the weather is favourable

We would like to re-emphasise that we want you to have a relaxing, memorable and enjoyable stay while ensuring the safety of all our guests and staff

Warm regards,

Malcolm and Maggie
Pitfaranne Guest House
<http://www.pitfaranne.com>